

**MINIMUM TERMS AND CONDITIONS**

1. **Detailed description of the services provided**  
Zebra Country Lodge is a business in the hospitality industry that provides accommodation.
2. **Customer Privacy Policy**  
Zebra Country Lodge shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Protection of Personal Information Act 4 of 2013 (POPIA). To view our Privacy Policy, please go to <https://payfast.io/privacy-policy/>.
3. **Payment options accepted**  
Payment may be made via Visa, MasterCard, or by bank transfer into the Zebra Country Lodge (or Honeyguide) bank account, the details of which will be provided on request.
4. **Card acquiring and security**  
Card transactions will be acquired for Zebra Country Lodge via Payfast by Network, which is the approved payment gateway for all South African acquiring banks. **Payfast by Network uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3), and no card details are stored on the website.** Users may go to [www.payfast.io](http://www.payfast.io) to view their security certificate and security policy.
5. **Customer details separate from card details**  
Customer details will be stored by Zebra Country Lodge separately from card details, which are entered by the client on Payfast by Network's secure site. For more details on Payfast by Network, refer to [www.payfast.io](http://www.payfast.io).
6. **Merchant outlet country and transaction currency**  
The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. The transaction currency is South African Rand (ZAR).
7. **Responsibility**  
Zebra Country Lodge takes responsibility for all aspects relating to the transaction, including services sold on this website, customer service and support, and dispute resolution.
8. **Country of domicile**  
This website is governed by the laws of South Africa, and Zebra Country Lodge chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communications of whatsoever nature, Leewkloof 285 JR, Portion 60, Roodeplaat, 1000.
9. **Variation**  
Zebra Country Lodge may, in its sole discretion, change this agreement or any part thereof at any time without notice.
10. **Company information**  
This website is run by **Zebra Country Lodge**, based in South Africa, **trading as Zebra Nature Reserve, with registration number 1996/009991/07 and Soren Rasmussen.**
11. **Your Company contact details**  
Company Physical Address:  
Leewkloof 285 JR, Portion 60, Roodeplaat, 1000  
Email: [reservations@zebralodge.com](mailto:reservations@zebralodge.com)  
Telephone: 012 880 2148

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